



April 27, 2006
The Hague

MEMORANDUM

1. The Consulate is constantly working on the improvement of its activities' quality and strictly follows the Russian visa legislation.
2. The Consulate integrates into its web-site the links to major and most reliable Dutch visa agencies which have acquired a positive reputation and are doing business in the "Russian sector" (it can be a simple web-link or a banner with the company's logo).
3. The Consulate will strive to provide consideration of visa applications, which are submitted both by visa agencies and private visitors.
4. The Consulate secures the confidentiality of private information and never publishes negative on the agencies.
5. By accepting the content of this memorandum the agency:
Russisch Nationaal Visumbureau (RNVB) confirms its readiness to strictly follow the Russian visa legislation. It guarantees that a web-link to the Consulate's web-site is located on its Internetsite in order to make its clients fully aware of all the visa regulations and to make them stick to these rules. At the same time the agency declares to be absolutely (for 100%) responsible for the visa applications of its clients. That means that in case the application is submitted by the agency, the agency remains thoroughly responsible for it till the application is complete. Responsible and effective functioning of the agency will contribute to rapidness and effectiveness of the Consulate's services, will spare more time to the Consulate, the agency and its clients.
6. The agency contribute to the development of friendly and good-neighbor relations between Russia and the Netherlands, commits never to publish in its information resources any materials which can provide any damage to the image of the Russian Federation and/or the Russian Embassy in the Netherlands.